

## Fleabusters Guarantee and Information Sheet

### ONE-YEAR MONEY BACK GUARANTEE

Fleabusters guarantees the total eradication of fleas in this home for 12 months from the date of the last fully paid service. It can take up to 6 weeks from the date of the treatment for the fleas to be eliminated from the treated area depending upon the degree of the infestation. Guarantee provides the homeowner with a reapplication at no charge or money back. Fleabusters reserves the right of providing a complete reapplication and/or verification of fleas living inside the home prior to any money-back request. Verification of fleas may also be required for a no charge reapplication if ever required. Guarantee is prorated during months 11 and 12. Guarantee is void if entire home is not treated or treatable due to lack of preparation, treated carpeting or flooring is removed, or an additional source of the flea infestation is indicated and client declines to have additional source treated and/or sealed. This Guarantee applies only to homes treated with the FLEABUSTERS, RX FOR FLEAS PLUS POWDER, and only to the inside of the home. NO REAPPLICATIONS WILL BE DONE DURING THE INITIAL 6 WEEKS FOLLOWING AN APPLICATION.

### FLEABUSTERS YARD GUARANTEE

Fleabusters uses beneficial nematodes to eliminate fleas and other unwanted pests in the yard. This service provides no poisons and is completely safe for use around children and pets. Nematodes are living organisms that require regular watering for best results. Nematode service is guaranteed **only** if the following conditions are met; Fleabusters must have treated the inside of the home within the prior 12 months, the inside money back guarantee must currently be in effect without restrictions and the yard must be signed up for a monthly service. If a no-charge reapplication under the guarantee is ever needed, this cannot extend the date of the next scheduled visit. If a no-charge reapplication is provided and client changes the monthly scheduled appointment beyond 32 days from the last paid visit, client understands and agrees they will be billed for the application as a normal monthly service call. Additional restrictions may apply.

**FLEABUSTERS QUICK KNOCKDOWN SERVICE:** If requested and paid for Fleabusters will apply a mild poison to your home to provide a fast temporary relief of the flea infestation. Note this is meant only provide some relief and will not completely eliminate the fleas during the 6 weeks waiting period. This is not part of the standard Fleabusters service and is not guaranteed, nor will it be reapplied at no charge should future reapplications of the Fleabusters Powder be required.

**ADDITIONAL SERVICES OR PRODUCTS:** Additional services or products may be offered or performed as indicated on work order. Any guarantee for these services or products will be indicated on the work order, or on as a separate guarantee which will be specified on this work order. If no guarantee or warranty is specified, then product or service is provided with no guarantee implied or otherwise.

**Billing or NSF Charges:** All services are due and payable upon completion of service. All clients requesting to be billed must be pre-approved prior to beginning of service. Any client billed due to a returned check will be subject to a returned check fee of \$50 plus a monthly billing fee. Credit Cards that can not be processed after 2 attempts will be subject to the same fees as a returned check. All billing regardless of reason is subject to a monthly charge of \$25 or 10% of balance due, whichever is greater, in addition to other charges that may be incurred unless prior arrangements have been made.

### NOTICE TO HOMEOWNER

"State law requires that you be given the following information: CAUTION--PESTICIDES ARE TOXIC CHEMICALS. Structural Pest Control Companies are registered and regulated by the Structural Pest Control Board, and apply pesticides which are registered and approved for use by the California Department of Pesticide Regulation and the United States Environmental Protection Agency. Registration is granted when the state finds that, based on existing scientific evidence, there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized."

"If within 24 hours following application you experience symptoms similar to common seasonal illness comparable to the flu, contact your physician or poison control center (800) 222-1222 and your pest control company immediately." "For further information, contact any of the following: Your Pest Control Company (800)765-3532; for health Questions--the County Health Department; for Application Information--the County Agricultural Commissioner (See Below for Individual County Numbers) and for Regulatory Information--the Structural Pest Control Board."

#### County Agriculture Commissioner:

Alameda (510) 670-5232	Los Angeles (626) 575-5471	Marin (415) 499-6700
San Diego (858) 694-2778	San Francisco (415) 252-3884	Orange (714) 955-0100
San Mateo (650) 363-4700	Santa Clara (408) 918-4600	Contra Costa (925) 646-5250

#### County Health Department

Alameda (510) 267-8000	Los Angeles (213) 240-8203	Marin (415) 499-3791
San Diego (858) 694-3900	San Francisco (415) 554-2500	Orange (714) 834-7700
San Mateo (650) 573-2582	Santa Clara (408) 792-5050	Contra Costa (925) 957-5400

Structural Pest Control Board  
2005 Evergreen Street Suite 1500  
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(916) 561-8700